



ASL SERVICES HOLDINGS, LLC.

GLOBAL VRS
3700 COMMERCE BOULEVARD
KISSIMMEE, FLORIDA 34741

Via Electronic Comment Filing System

March 22, 2018

Ms. Marlene H. Dortch
Office of the Secretary
Federal Communications Commission
445 12th Street, SW
Washington, DC 20554

Re: Structure and Practices of the Video Relay Service Program, CG Docket No. 10-51; Telecommunications Relay Services and Speech-to-Speech Services for Individuals with Hearing and Speech Disabilities, CG Docket No. 03-123, Notification of Substantive Change

Dear Ms. Dortch:

ASL Services Holdings, LLC dba GlobalVRS ("GlobalVRS") pursuant to 47 C.F.R. §64.606(f)(2), hereby notifies the Commission of a change in the Company's call distribution platform that may constitute a "substantive change" as use of new equipment or technology.¹ To the extent that the Commission may deem this change as a "substantive change," GlobalVRS submits this Notification of Substantive Change.

On March 22, 2018, nWise, GlobalVRS' contracted call distribution platform provider, moved its physical servers to Amazon cloud-based servers. The transfer was completed without any service interruption to GlobalVRS subscribers as anticipated.

Sincerely,

ASL Services Holdings, LLC

/s/ Gabrielle Joseph

Gabrielle Joseph
Chief Operations Officer

¹ 47 C.F.R. §64.606(f)(2)(i).